DALLAS COUNTY ELECTIONS DEPARTMENT

From: Dallas County Elections Department
Toni Pippins-Poole, Elections Administrator, CERA, CCPA

FOR IMMEDIATE RELEASE: TUESDAY April 11, 2017

DALLAS COUNTY ELECTIONS DEPARTMENT’S RESPONSES TO RECENT BALLOT-BY-MAIL ISSUES AND ALLEGATIONS

PLEASE DISPERSE AS MANY TIMES AS POSSIBLE

The Dallas County Elections Department has received complaints regarding Voters receiving Absentee Mail Ballots that had not requested these ballots. The Elections Department did receive applications believed to be from voters that actually requested a mail-in ballot.

WHAT THE ELECTIONS DEPARTMENT IS DOING:

Today, we are currently researching complaints from voters who have received ballots through the mail that they did not request. We are reviewing every mail-in ballot that arrives at our office for authenticity. We are taking steps to ensure that these voters do not lose their right to vote, and fraudulent ballots will not be counted. The complaints are isolated to the West Dallas area, however, the Elections Department will review all of these mail-in ballots and the application request forms.

The Elections Department has met with the proper authorities, and they are assisting with the investigation. We are committed to working with law enforcement and the community to resolve this issue.

WHAT CAN VOTERS DO:

• Voters should contact the Elections Department if they received a mail ballot and did not request one: to report your complaint, call (214) 819-6359; email it to dallascountyvotes@dallascounty.org; or fax it to (214) 819-6303.
• If a voter received a mail-in ballot and did not request one, the voter should keep the mail ballot and not dispose of it;
• Voters can cancel their mail-in ballot and vote in person in two ways:
  (1) You can surrender your mail-in ballot at the polls during early voting or on election day, or,
  (2) You can surrender your mail-in ballot to the Elections Department at 2377 N. Stemmons Freeway, 8th Floor, Dallas, Texas 75207. We will cancel and adjust our files for the voter to vote in person.

Pippins-Poole assures the public that, “I will make sure everybody’s actual vote counts. Fraudulent ballots will be identified, and the perpetrators prosecuted.” Again, if anyone has a complaint or information related to receiving a ballot by mail, and they did not request to receive
one, please contact the Dallas County Elections Department at (214) 819-6359; by email to
dallascountyvotes@dallascounty.org; or fax it to (214) 819-6303.

VOTERS CAN GET MORE INFORMATION FROM DALLASCOUNTYVOTES.ORG:
• An Absentee Mail Ballot Complaint Form can be obtained at

  Annual Application to Vote by Mail can be obtained at

**NOTE:** To vote by mail, you must first apply for a ballot. The Dallas County Elections office
does not send out applications or ballots without a specific request from the voter. We must
receive your application no later than the close of business 11 days before election day for a
regular Ballot-by-Mail. For this election the deadline to receive an Application for Ballot-by-
Mail is April 25th, 2017. Much more information about Absentee Voting is found on our website
at: http://www.dallascountyvotes.org/absentee-voting/. If a voter needs to cast a provisional
ballot due to the voter having disposed of that ballot, a special process will be put in place that
follows the Texas Election Code.

**MEDIA CONTACTS:**

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